How Do I Enable Third Party Cookies in Supported Browsers?

Overview

Panopto utilizes third-party cookies to Authenticate third-party Identity providers and requires that your browser accept third-party cookies.

If you receive the following errors, you will need to turn on third party cookies in your browser.

“Sign-in succeeded but your browser isn’t accepting cookies. Third-party cookies may be disabled.”

“Enable third-party cookies for [your site] in your browser, then refresh the page to continue.”

1. Enable Third-Party Cookies in Chrome

1.1. On your computer, open Google Chrome.

1.2. From the top right, select the three vertical dots and then Settings (Fig.1).
1.3. This will open a web page, **Settings**. On the left hand navigation bar, select the **Advanced Settings** drop down menu (Fig. 2).
1.4. In the **Advanced** drop down menu, select **Privacy and Security** and then **Site Settings** (Fig. 3).

1.5. On the **Site Settings** page, select **Cookies and Site Data** (Fig. 4).
1.6. On the **Cookies and Site Data** page, make sure that the **Block third-party cookies setting** is toggled off (Fig. 5).

2. Enable Third Party Cookies in Firefox

2.1. Select the three vertical lines in the top right corner, and select **Options** (Fig. 6).
2.2. In the right hand menu, select **Privacy & Security** (Fig. 7).
2.3. On the **Browser Privacy** page, select the **Custom** drop down menu. Make sure that the checkbox next
to **Cookies** is unchecked (Fig. 8).

3. **Enable Third Party Cookies in Internet Explorer**

3.1. Click the **gear** icon in the top right-hand corner of Internet Explorer (Fig. 9).

3.2. Click **Internet Options** (Fig. 10).
3.3. Select the **Privacy** tab and then **Advanced Settings** (Fig. 11).

![Internet options](image10)

![Internet options](image11)

**Figure 10**

3.4. Under **Third Party Cookies**, select **Accept** and then **OK** (Fig. 12).

![Internet options](image12)

**Figure 12**

4. **Enable Third Party Cookies in Edge**
4.1. In the top right corner, select the ellipses ... and then select **Settings** (Fig. 13).

![Figure 13](image1.png)

4.2. A pop out menu will appear from the right, select **Privacy & Security** (Fig. 14).

![Figure 14](image2.png)

4.3. In the **Cookies** dropdown, make sure that **Don't block cookies** is selected (Fig. 15).
5. Enable Third Party Cookies in Safari

Please note: as of Safari 13.1, third party cookies are blocked by default. For more information, visit Webkit's article: Full Third-Party Cookie Blocking and More.

5.1. Open Safari and go to the left-hand corner and click on **Safari -> Preferences** from the drop down menu (Fig. 16).

5.2. Navigate to the **Privacy Tab** and make sure "**Prevent cross-site tracking**" is unchecked. (Fig. 17).

6. Enable Third Party Cookies for Safari on iOS

Please note: as of Safari 13.1, third party cookies are blocked by default and will break an embedded video. For more information, visit Webkit's article: Full Third-Party Cookie Blocking and More.
iOS 10.3.2

6.1. Go to your phone's **Settings** and choose **Safari**. (Fig. 18).

6.2. Set **Block Cookies** to **Always Allow** (Fig. 19).
iOS 11

Figure 19
6.3. Go to your phone's Settings and choose Safari. Uncheck Prevent Cross-Site Tracking (Fig. 20).